



THE UNIVERSITY OF NEW MEXICO • HEALTH SCIENCES CENTER

**UNM HOSPITALS**

**UNM Hospital Board of Trustees  
Meeting Minutes**

November 7, 2008, 9:00 a.m.  
Pavilion Conference Room 1500

Agenda/Subject	Discussion	Status	Due Date	Responsible Party
I. Call to Order	Chair Maria Griego-Raby called the meeting to order 9:10 a.m.			
II. Adoption of Agenda	The Chair called for a motion to adopt the agenda as submitted. Maralyn Budke so moved. Dr. Hashimoto seconded the motion and the motion passed unanimously.			
III. Announcements	The following announcements were made: 1) The Hospital had made flu shots available free of charge. 2) Staff was congratulated on the successful passage of the mil levy ballot election. Steve McKernan noted the efforts of Jim Pendergast, Lyn Sutton, Billy Sparks and Bernadine Hernandez, as well as Bruce Malott who was the treasurer of the Mil Levy Committee. 3) Chair Griego-Raby thanked the board members for attending the strategic planning retreat at Tamaya. 4) The January board meeting will be on the second Friday, January 9 instead of January 2. The 2009 calendar is in the agenda book. 5) The Chair reminded board members to return board surveys. 6) Erin Doles has accepted the position of Administrator for Professional and Support services and was introduced to the board. 7) Steve McKernan noted Bond C passed election, which allows the completion of the Cancer Center and dental training facility. The Sandoval mil levy passed. This will be important, as there are not enough hospital beds. Without the Sandoval mil levy, UNM might not have been able to do the Sandoval County hospital project.			
IV. Public Input	None			
V. Approval of Minutes	Chair Griego-Raby called for a motion to approve the minutes of the October 10, 2008, board meeting. Dr. Loretto so moved and Maralyn Budke seconded the motion. The motion passed unanimously.			
VI. Consent Agenda	Steve McKernan advised the next Resource Development meeting is next Tuesday, November 11. The Regents Finance and Facilities Committee has already reviewed the consent agenda. Mr. McKernan noted all the items are budgeted. The first four are travelers' nurses' contracts. The Hospital still has almost 100 travelers, which provide staffing for beds. The Hospital has hit census records. The Dell	Consent agenda to be forwarded to F & F Committee and Board of Regents	11/4 and 11/11/08	Steve McKernan

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	<p>computers are upgrades for the CPOE and nurse documentation. The DOH item is its health assistance program. UNMH provides support for the HIV and MIP programs through Blue Cross Blue Shield. This program provides meds and other resources in the community.</p>			
VII.Board Initiatives	<p><u>Transplant Recognition</u>            Jamie Silva-Steele announced that UNM Hospital was recognized for its efforts in the Organ Donor and Transplant Program. In August, a message was received from DHHS. (Letter attached) Representatives from the Hospital were invited to attend the ceremony on October 24. She recognized Pam Demarest and Mark Menotti. The Transplant Team was introduced: Cindy Martinez, Unit Director for Neuro TSI; Pat Nile, organ procurement; Sara Catalano, NPO, Isaac Cowle, and Tracey Berlin for NSI.</p> <p><u>2009 Meeting Resolution</u> (attached)            Steve McKernan explained that the State of New Mexico defines by statute the rules for conducting public meetings. The law requires boards subject to the statute to pass a resolution each year on how they will comply with that statute. He noted the only changes are updating the board name to the UNM Hospital Board of Trustees. The Chair called for a motion to approve the resolution as submitted. Michelle Melendez so moved. Dr. Loretto seconded the motion and the motion passed unanimously.</p>			
VIII. Administrative Reports	<p><u>HSC Executive Vice President Report</u>            Dr. Roth reported the following:            1) The vote recap In Bernalillo County indicated passage for the mil levy was 63% in favor of mil levy. In Sandoval County, it was 53% in favor of mil levy; for GO bonds, Bond C, was passed 58% in favor. This represents funding to finish the CRTC and \$7 million for the dental training facility. Chair Griego-Raby asked how it compares to previous mil levy elections and funding. Mr. McKernan advised he will ask Brian Sanderoff to put together a report on demographics information. In 1992, it passed by 67-68%, in 2000 by 65-66%. There has been about a 2% drop in subsequent elections and they will need to focus on to avoid a drop that would make the election contentious in the future. Billy Sparks added they started planning the campaign two years ago by highlighting signature programs. Bond D only passed with 58%. He thinks the public is comfortable with UNM's marketing and branding efforts and continuing it is very important as well as focusing on unique services, i.e., robotic surgery. Mr. McKernan noted in 2000, he believed opening a new wing was critical and felt it would weigh against the vote if the ED were still a problem. Dr. Roth noted he spoke to groups and noted out of county residents using UNMH was always discussed. The next election will be about the time of the cusp of a new building, but with the economy, plans will have to be delayed. Maralyn Budke</p>			

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	<p>commented that alternative sources were previously considered, i.e., GRT and maybe it should be revisited. Mr. McKernan responded the mil levy tends not to go down, but a problem with GRT is when it goes down, that's when more money is needed because of more uninsured. A combination would be a good thing to do.</p> <p>2) A new Dean has been hired for the College of Nursing, Nancy Ridenour. She hopes to start December 1. She is from Washington, DC, was with Robert Woods Johnson Foundation, has been on health policy commissions and involved in academic nursing her entire career.</p> <p>3) He attended the 39<sup>th</sup> Distinguished Service Dinner, which celebrated Dr. Renee Ornellas of the Department of Pediatrics. She has been with the department since 1989 and her specialty is child sexual abuse. She helped establish the Para los Ninos Program. Dr. Katz added that she took education beyond the HSC to the courts and law enforcement community. She is a key educator around the state.</p> <p>4) SOM also received an award from the AAMC, the Spencer Foreman Award, for outstanding community service. Dr. Roth noted the selection process was very rigorous and had a team that spent two days to affirm application qualifications and to see various programs. There are over 430 education, clinical, research and CTH programs in over 100 towns in New Mexico. Maria Griego-Raby asked to have Dr. Ornellas and the new CON Dean attend a board meeting. Maralyn Budke asked about appropriate publicity. Dr. Roth responded they took out a half-page ad in the Journal. President Schmidly makes regular announcements. Billy Sparks noted this was a national award and was taped and videoed. He sent out two releases to the New Mexico Business Weekly and KOAT. Also notices are sent out to legislators in various communities.</p> <p><u>CEO Report</u>  Steve McKernan noted his report is in the agenda book. He reported that Hospital demand for services remains high. Finances are very stable. All of the cash reserves are in treasury issues, except for one in a Freddie Mac. The Hospital has not seen any loss in the bond portfolio. All are considered secure presently. Balance sheet is also strong at the moment. Other hospitals invested in derivative-type instruments, and it has affected them. The Hospital has had a record high census in adult services. Dr. Hashimoto asked if we anticipate an increase in uncompensated care. Mr. McKernan responded that if there is a lag of 12-18 months in a recession, then there is a 24-month lag when economy improves. The Hospital expects to be stable for a while. A report on SCI was just received and the enrollment lost 400 covered lives as a result of state policy change. SCI expects to lose 500-700 lives each month. Revenue will drop off. The big concern is Medicaid in January. The plan was to enhance and get more adults enrolled, but</p>			

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	<p>with the current state financial situation, the best that can hoped for is funding at the current enrollment. If there were a drop in Medicaid enrollment, there would be an impact on the Hospital. Dr. Goldstein asked about enrollment. Mr. McKernan noted current enrollees are allowed to reenroll, but the Hospital cannot replace with new enrollees if they drop off. Those who are supposed to re-enroll, would be put in UNM Care and it's expected UNM Care will increase significantly in three or four months. Michelle asked how aggressive the Hospital is re-enrolling patients in SCI. Mr. McKernan responded it is aggressively pursuing SCI reenrollment.</p> <p>He noted CPOE is aggressively progressing. There are three issues: had to upgrade the current program, including the electronic scriptwriter. Cerner combined inpatient and outpatient venues and it has been burden to MDs using the new version. The second issue is the operating systems in the computer, and the third is the lagging behind in testing relative to time frame. There may be a delay in rollout to April. Dr. Hashimoto reported the RX process is burdensome and frustrating concerning length of time spent entering data.</p> <p><u>Vice President Clinical Affairs Report</u>  Dr. Katz reported:</p> <ol style="list-style-type: none"> <li>1) Hospital has started the robotic surgery program and thanked Drs. Pitcher and Rayburn for their contributions.</li> <li>2) The Doug Fernandez story was on KOAT, where Dr. Chris Taylor, an endovascular interventionist, saved his life by treating a vessel malformation in his brain.</li> <li>3) Quality report will be given in closed session.</li> </ol>			
IX. Updates	<p><u>UPDATES</u>  Ella Watt gave the financial dashboard report (attached). \$1,812,000 net income was reported, which is above budget. Statistics are generally up, including FTEs.</p>			
X. Committee Reports	<p><u>Community Benefits Oversight Committee</u>  Michelle Melendez reported the committee last met in September. They are starting to review charters for patient access and language interpreters and concluded there should be more Native American representation on the committees. CBOC also works with the Community Affairs Committee. Recommendations for Native American issues were made in March. Hospital was asked for a response. Mr. McKernan noted they are taking the 1952 contract and analyzing it, in respect to leases of 1999 and what is operative and substituted and how the Hospital is administering. It should be completed in next week or so and is planning on visiting with Jim Toya and the I.H.S. and will seek I.H.S. feedback on compliance. He will also share with the AIPC and discuss with them and their legal staff and check compliance and</p>			

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	<p>interpretations of leases and amendments. Michelle noted the CBOC is asking for a response even if not completed so they know what the progress is. Dr. Goldstein attended CAC and CAC will be writing another request for response. She noted some of the recommendations from the Native American Forum have nothing to do with the 1952 contract. They wanted more communication plans for outreach and access issues. Mr. McKernan advised the Hospitals' position is that it complies with the lease amendments. Before the 2004 amendments, hospital saw reimbursement from I.H.S. for Native American services as primary. Then the Hospital would ask those patients to apply for financial assistance. The 2004 amendment said that UNM care was primary to contract health and so have identified all policies to that provision. The Hospital would not charge any Native American in the financial assistance program a co-pay. The process of going through financial assistance is questioned as to whether it's necessary to do. Policy by the Hospital is to go through the process. They want to get their care without any cost to them. Dr. Goldstein sees the problem as communication about the process, not the process itself. Mr. McKernan advised there is a communication method, but has been requested to make edits not necessarily agreed to. Dr. Loretto asked if the Hospital can respond to the CAC in writing, and the Chair requested a letter be crafted to that effect.</p> <p>Billy Sparks added that a Native American office is now open in the Hospital. UNMH is the only hospital this is happening in right now. They have also started a Navajo radio campaign, in their language, doing 30-second radio spots. Brochures have been done and the HSC co-sponsored the Pow-Wow this year. Michelle Melendez suggested ongoing monitoring of outreach and communication with specialized attention to Native American communication.</p> <p>UNMH has hired Bernadine Hernandez for outreach marketing. CBOC is working on a schedule of reporting to track efforts to increase access and information.</p> <p><u>Performance Oversight Committee</u>  Dr. Goldstein reported the committee met October 31. Dr. Katz will report on the balanced scorecard in closed session. The committee heard an updated report on ventilator-associated infections. Incidence has come down in rates below national benchmarks. Evidence based measures are continuing to be encouraged. ED throughput report for YTD was discussed. There is still a 13% LWBS. But the ED is seeing 18% more visits to ED. Number of patients waiting for admission at 3 pm is pretty much the same.</p>			

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	<p><u>Resource Development Committee</u> Mr. McKernan noted there is no report as the meeting was rescheduled to Tuesday, November 11.</p> <p><u>Strategic Planning Committee</u> Maralyn Budke thanked everyone for attending the retreat October 10. The Committee will be setting up a schedule for 2009. Michelle Melendez inquired if the Hospital is planning on sharing the plan with the community. Maralyn Budke noted they met with community to get input, but there is no plan to distribute publicly. Mr. McKernan noted Larson Allen finished up around June and took the document back to folks again for additional comment. Mission, vision and goals have been visited with community representatives. Planning on the master facility plan has been done and they hope to come back in January with a combined plan. Maralyn Budke noted the confidentiality of the plan. Dr. Goldstein asked if it will be presented to the CAC. Mr. McKernan advised it could be, maybe at the next meeting, not the facility plan, but the rest of it could be.</p>			
XI. Other Business	None			
XII. Closed Session	Chair Griego-Raby called for a motion to close the meeting to the public for the purposes of discussion and determination, where appropriate, of limited personnel matters per Section 10-15-1.H (2) NMSA. Dr. Loretto so moved, and Michelle Melendez seconded the motion. The motion passed unanimously.			
XIII. Certification	After discussion and determination, where appropriate, of limited personnel matters per Section 10-15-1.H (2), NMA, the meeting reopened to the public. The Chair called for a motion to ratify the approval of medical staff credentialing approved in closed session. Dr. Loretto so moved and Dr. Goldstein seconded the motion. The motion passed unanimously.	Medical staff credentialing to be forwarded to the Regents	December 4	Steve McKernan

**ADJOURNMENT**

There being no further business, the meeting adjourned at 11:45 a.m.

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Michelle Melendez, Secretary  
UNM Hospital Board of Trustees